AS A PUBLIC HEALTH NURSE, I HELP MY PATIENTS WITH A WIDE RANGE OF NEEDS.

Today, I was looking for free window air conditioners or fans to alleviate my patient’s concerns with heat stroke. When I called Delaware 2-1-1, I was assisted by a friendly representative who was able to set my patients up with free window air conditioners through New Castle County’s Summer Cooling Program.

—Becky, New Castle

AT 23 WEEKS PREGNANT, I WAS WORRIED ABOUT BEING ABLE TO PROVIDE THE BEST HOME FOR MY BABY.

When I called Delaware 2-1-1, the representative I spoke with referred me to public assistance programs such as Medicaid, WIC and SNAP. She also put me in touch with the Nurse-Family Partnership, where I enrolled and am receiving regular visits from a nurse who has helped me with breastfeeding and educated me about my baby’s developmental milestones.

—Catelyn, Delaware City

MY 8-YEAR-OLD SON IS AUTISTIC.

I contacted Delaware 2-1-1 trying to find a way to help my son improve his speech skills. Delaware 2-1-1 referred me to Easter Seals, who not only helped my son with his speech, but also with his social integration skills. I am so thankful for the extra help and support that I have received for my son.

—Nasir, Millsboro

HELP IS JUST A CALL—OR CLICK—AWAY!

Dial 2-1-1
Visit Delaware211.org

GET CONNECTED. GET ANSWERS.

Dial 2-1-1
Visit Delaware211.org
Email info@Delaware211.org

IN TIMES OF NEED, IT CAN BE HARD TO KNOW WHERE TO TURN FOR HELP.

Delaware 2-1-1 is here for you. With one call, you can talk to a trained information and referral specialist who will listen to your concerns and guide you to local agencies and services that can help.

Are you behind in your rent or mortgage payment? Are you looking for childcare or help with an aging relative? Do you need help finding low-income housing or need food to feed your family? Are you a new mother and concerned about how best to care for your baby? Do you need assistance with a utility bill?

You are not alone. More than 115,000 people talk to us each year with these needs and more. Our service is free, fast, confidential and available statewide Monday through Friday from 8 AM–9 PM. Get the answers you need today by dialing 2-1-1 from any mobile or landline phone or by visiting us on our website at Delaware211.org.

As a public health nurse, I help my patients with a wide range of needs. Today, I was looking for free window air conditioners or fans to alleviate my patient’s concerns with heat stroke. When I called Delaware 2-1-1, I was assisted by a friendly representative who was able to set my patients up with free window air conditioners through New Castle County’s Summer Cooling Program.

Becky, New Castle

At 23 weeks pregnant, I was worried about being able to provide the best home for my baby. When I called Delaware 2-1-1, the representative I spoke with referred me to public assistance programs such as Medicaid, WIC and SNAP. She also put me in touch with the Nurse-Family Partnership, where I enrolled and am receiving regular visits from a nurse who has helped me with breastfeeding and educated me about my baby’s developmental milestones.

Catelyn, Delaware City

My 8-year-old son is autistic. I contacted Delaware 2-1-1 trying to find a way to help my son improve his speech skills. Delaware 2-1-1 referred me to Easter Seals, who not only helped my son with his speech, but also with his social integration skills. I am so thankful for the extra help and support that I have received for my son.

Nasir, Millsboro

Help is just a call—or click—away!

Dial 2-1-1
Visit Delaware211.org
DailY life

Financial assistance
Delaware 2-1-1 is ready to help you plan for and meet the many costs that come with owning or renting a home, and other ongoing financial needs such as utility payments and medical bills. These expenses can add up quickly—let us connect you to resources that can make them easier for you to manage.

Basic needs
We know it can be difficult keeping up with life’s everyday needs like food, housing and clothing. By contacting Delaware 2-1-1, you can learn about services available to provide these and other essentials such as household items and even diapers for your baby, whether on a one-time or more frequent basis.

Home & health

In today’s tough economy, many of us are struggling to keep our homes or obtain affordable housing. By calling Delaware 2-1-1, you can speak confidentially to a specialist who will find a local service provider or program to meet your needs like getting you and your family emergency shelter, transitional housing or even critical home repairs so that you are safe.

Health
When you or a loved one is sick, it can be frightening and overwhelming. With Delaware 2-1-1, you can access local organizations and agencies that are dedicated to rebuilding your health. Guidance is also available to help you make the best decisions regarding health insurance, dental plans, counseling and preventative health care.

Looking to share your time and services with those in need?

Delaware 2-1-1 can also connect you to volunteer opportunities.

Cancer helpline
When you or someone you know is diagnosed with cancer, it is normal to have many questions or concerns. Cancer Helpline provides you with the immediate support you need by connecting you to local and national resources to help you make informed decisions. Whether you are a patient, a family member or a friend, our Cancer Helpline is ready to lend a hand.

Crisis preparedness and response
Natural or man-made, disasters like tornadoes or floods and personal emergencies like house fires are a reality. You need to know where to go and what to do to stay safe during these times. In partnership with the State of Delaware, Delaware 2-1-1 works with state officials to provide residents with accurate and up-to-date information.

In addition to referring you to a wide range of existing community-based resources, Delaware 2-1-1 offers several programs focused on specific needs.

Help me grow
The Help Me Grow program works with you to identify possible behavioral and educational needs with your child from ages 0–8 and connects you with the proper resources to help your child live up to their greatest potential. In addition to calling Delaware 2-1-1, you can reach Help Me Grow by sending a text message to 302-231-1464 between 8 AM–5 PM, Monday through Friday. A Child Development Specialist will respond to questions via text message.

Cancer helpline

When you or someone you know is diagnosed with cancer, it is normal to have many questions or concerns. Cancer Helpline provides you with the immediate support you need by connecting you to local and national resources to help you make informed decisions. Whether you are a patient, a family member or a friend, our Cancer Helpline is ready to lend a hand.

Delaware 2-1-1’s trained specialists take the time to listen to your concerns and refer you to programs that offer valuable support.

Call Delaware 2-1-1 to find out how we can help you in these—and many more—areas of need.

LEARN MORE

Employment
Job Training
Family issues
Volunteer opportunities
Financial assistance
Social services
Public assistance
Mental health counseling
Emergency housing
Food
Transportation
Healthcare
Senior services
Clothing
Affordable housing
Education
Legal services
Crisis preparedness
Utility assistance

21,954 clients received financial assistance through Delaware 2-1-1

5,768 clients received basic needs support through Delaware 2-1-1

2,282 clients received transportation assistance through Delaware 2-1-1

1,267 clients received employment assistance through Delaware 2-1-1

618 children were supported through Help Me Grow

2,292 clients received transportation assistance through Delaware 2-1-1

618 children were supported through Help Me Grow

All statistics are courtesy of Delaware 2-1-1 and represent data from calls taken in 2012.